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Website Design Internet Hosting Online Advertising Web Applications Graphics – Logos E-Commerce

## Online Policies



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## **Privacy Policy**

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Information Collection and Use We may collect personally identifiable information when you visit or use our pages. We may also receive personally identifiable information from our business partners. We also automatically receive and record information on our server logs from your browser including your IP address, and the page you requested.

We may use this information for three general purposes: to customize the content you see, to fulfill your requests for certain services and information, and to contact you. Our policy here at Interweb, is one of the utmost respect for your personal privacy. Privacy is what makes making payments or shopping online so satisfying. This is why we've developed policies for customer privacy that all of our employees must follow:

All online payments and orders are processed using secure servers that utilize the technology called SSL (Secure Socket Layering). This encrypts the process so that others cannot intercept your information online through hacking attempts. No customer information is EVER transmitted by electronic mail, to include but not limited to the list of personal information in the next section of this Privacy Statement. Along with encryption of your personal information, if we get an online payment, we've checked it thoroughly. We use a sophisticated electronic system to check for misused or stolen account numbers and verify information.

If anything is unusual about the payment, such as the shipping address being different from the billing address, we ALWAYS call the account holder. When calling the cardholder, we ask specific questions about the payment that only the account holder would know if he/she actually permitted it. If we're provided misinformation (ie- a fake telephone number, or account number), we report the incident and tracking information to the issuing bank for investigation of fraud. We do not allow strange transactions, such as international orders being shipped to international addresses while being billed to a stateside account without prior consent of the account holder. Even if the phone number is international, we call first.

No personal information belonging to customers will be given to any third party for ANY reason.

No spam will be tolerated, either of our company email boxes, or of anyone else's email boxes. (SPAM = unsolicited advertising in one's email box). Accounts performing such activities will be immediately terminated and subject to being penalized the fullest extent of state and federal laws, including the payment of all attorney and/or court costs.

## **Usage Terms**

- 1. The Customer will not attempt in any way to deny service or access to others using the Internet by such means as mail attacks, software pirating, or mass mailings. Spamming that is associated with your site will be grounds for account termination per our privacy policy.
- 2. The Customers password is secure and will be treated as private and confidential.
- 3. Customers will not be allowed to use excessive amounts of CPU processing on any of our servers.
- 4. Interweb will not be held responsible in any way for any information lost or destroyed by the Customer or anyone the Customer has given their password, due to the mis-use of the server. This includes unauthorized "hacking" due to the use of poorly written cgi programs and scripts.
- 5. The Customer agrees to not use any illegal, offensive or pornographic material on our shared servers. Use of this material will be grounds for termination of the Customers account.
- 6. Interweb retains the right to refuse service to any Customer we feel is in violation of any of the above, or contractual agreements.
- 7. Interweb will not refund the Customer in any amount for the remainder of the Customers billing period if the Customer is in violation of any of the above.
- 8. All invoices must be paid upon receipt, and received by the due date of each month or they will be subject to a 10% fee for late or returned payments. There will be no maintenance performed on any account that is outstanding and/or delinquent.
- 9. Violation of this Acceptable Use Policy by a customer may result in temporary suspension or permanent termination of service, at the sole discretion of Interweb.